



**Massachusetts Bay
Transportation Authority**

Report from the General Manager

Fiscal and Management Control Board

April 27, 2020

Update on COVID-19 Positive Employees

- The MBTA has **83 active cases** among employees, which include:
 - **35** bus operators
 - **7** subway motorpersons
 - **5** trolley motorpersons
 - **3** police officers
- **31 employees recovered** after testing positive and **1 employee passed away**.
- The MBTA has **6,385 employees**, including 2,683 operators of passenger vehicles:
 - 1,835 bus operators
 - 356 subway motorpersons
 - 492 trolley motorpersons



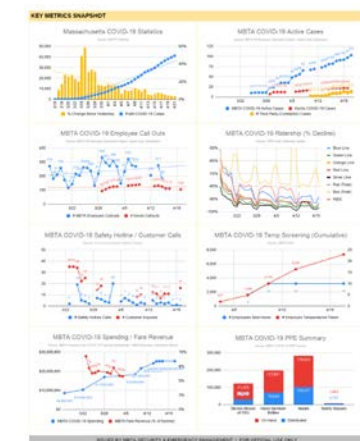
Management Through the Crisis

Management Structure

- Five multi-departmental working groups:
 1. PPE
 2. Cleaning and Decontamination
 3. Communications
 4. Service Planning/Operations
 5. Policy and Workforce
- Working groups meet multiple times per week and report to the senior management team.

Communications

- Meeting multiple times a day at all levels of the organization
- Daily dashboard/report
- Weekly GM videos, internal and external
- Regular union leadership meetings



Protecting Employees and Customers: Employee PPE



Sanitizer Bottle Recycling Program



PPE with Safety Instructions



Protecting Employees and Customers: Employee PPE



Employee Face
Mask Packaging



Transportation
Board Room



Protecting Employees and Customers: Employee Health Testing



Employee Temperature Checks



MBTA Operations Foxboro COVID Testing Form

Instructions for Supervisors & Superintendents:

Please fill out this form to schedule employees for COVID-19 Testing at Foxboro. As of now, testing is voluntary. Please schedule appointments only on an employee's off-day.

Appointments are available 7 days-a-week between 9AM-5PM, with a lunch hour from 12-1PM. Each appointment is scheduled as a one-hour time slot. For example, if a person was scheduled at 10AM, they could arrive any time between 10-11AM.

* Required

Employee First Name *

Your answer

Employee Last Name *

Your answer

Email Address

Your answer

Primary Phone Number for Employee *

Your answer

Employee ID number *

Your answer

Area Number *

Your answer

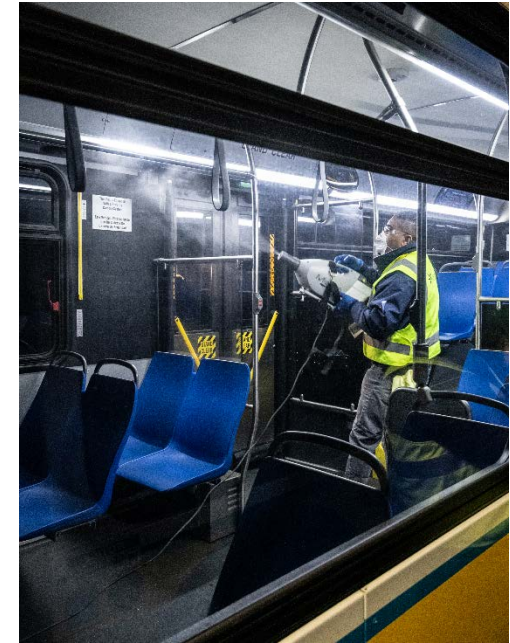
Covid-19 Testing Intake Form



Foxboro Covid-19 Testing Site



Protecting Employees and Customers: Decontamination



Protecting Employees and Customers: Limiting Vehicle Capacity



Continuity of Operations

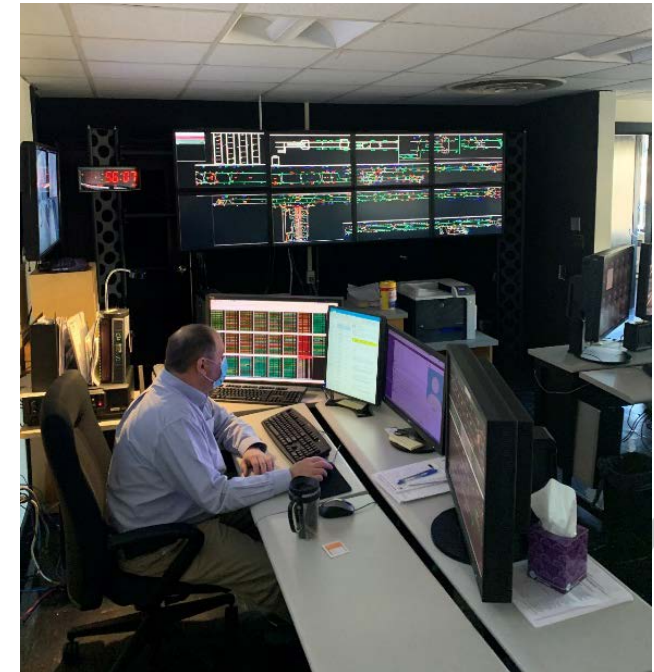
- Direct separation of operating groups
- Operations team management Team 1 and Team 2 separation
- Administrative departments teleworking
- Capital Programs support limited to essential only



OCC Between Shift Cleaning



Paratransit Dispatching Center



Back-up Offsite OCC

Looking Forward

- Future service level scenarios
 - Multiple schedules for summer pick
 - Service planning beginning development of fall schedules in May
- Sustained PPE supply chain
- Future operating budget modeling and planning

