



**Massachusetts Bay
Transportation Authority**

Report from the General Manager

Fiscal and Management Control Board

March 9, 2020

Coronavirus Preparedness

- **Increased sanitation schedule**
 - All MBTA fleet vehicles (buses, trolleys, subway cars, Commuter Rail coaches, ferries, and RIDE vehicles) will be disinfected on a daily basis
 - All MBTA customer business site locations will be disinfected on a daily basis
 - All high-contact surfaces (handrails, fare gates, fare vending machines) at subway stations will be cleaned every four hours
- **Sanitizers and Personal Protective Equipment (PPE)**
 - The MBTA is procuring a large quantity of hand sanitizing dispensers and supplies that will be deployed system-wide at facilities and stations
 - The MBTA maintains a stock of PPE and has expedited large orders to expand it with disposable gloves and safety glasses
- **Communications**
 - Customers: in-station digital panels, informational posters
 - Employees: emails, Safety Flash, informational posters, daily dashboard



Coronavirus Preparedness: Daily Dashboard



Coronavirus (COVID-19)
MBTA Preparedness Dashboard



Updated 3/6/2020 at 5 PM | Information below is summarized and subject to change

STATUS

	MA	RI	NH	US
Total Cases	7	2	2	260
Deaths	0	0	0	14
Recovered	1	0	0	8

ACTIVITIES (items of note in green)

General (Lead N. Boyd)

- All working groups are actively meeting and working through assigned issues
- Established centralized online tracking for actual and expected costs associated with Coronavirus preparedness
- Participated in FTA Coronavirus Preparedness Call at noon. Takeaways:
 - COVID-19 is contagious even when an infected person is asymptomatic (i.e., can be transmitted even without visible symptoms)
 - It is expected that an effective vaccine is still 1-1.5 years away
 - Section 5307/5311 formula funds may help pay for cleaning/PPE as "preventative maintenance" with 80% federal match
 - Recommended protocol for sick person on vehicle: isolate person; when removed, let vehicle air out 24 hours before cleaning
- Revising Pandemic Disease Plan based on continuing discussions and decisions

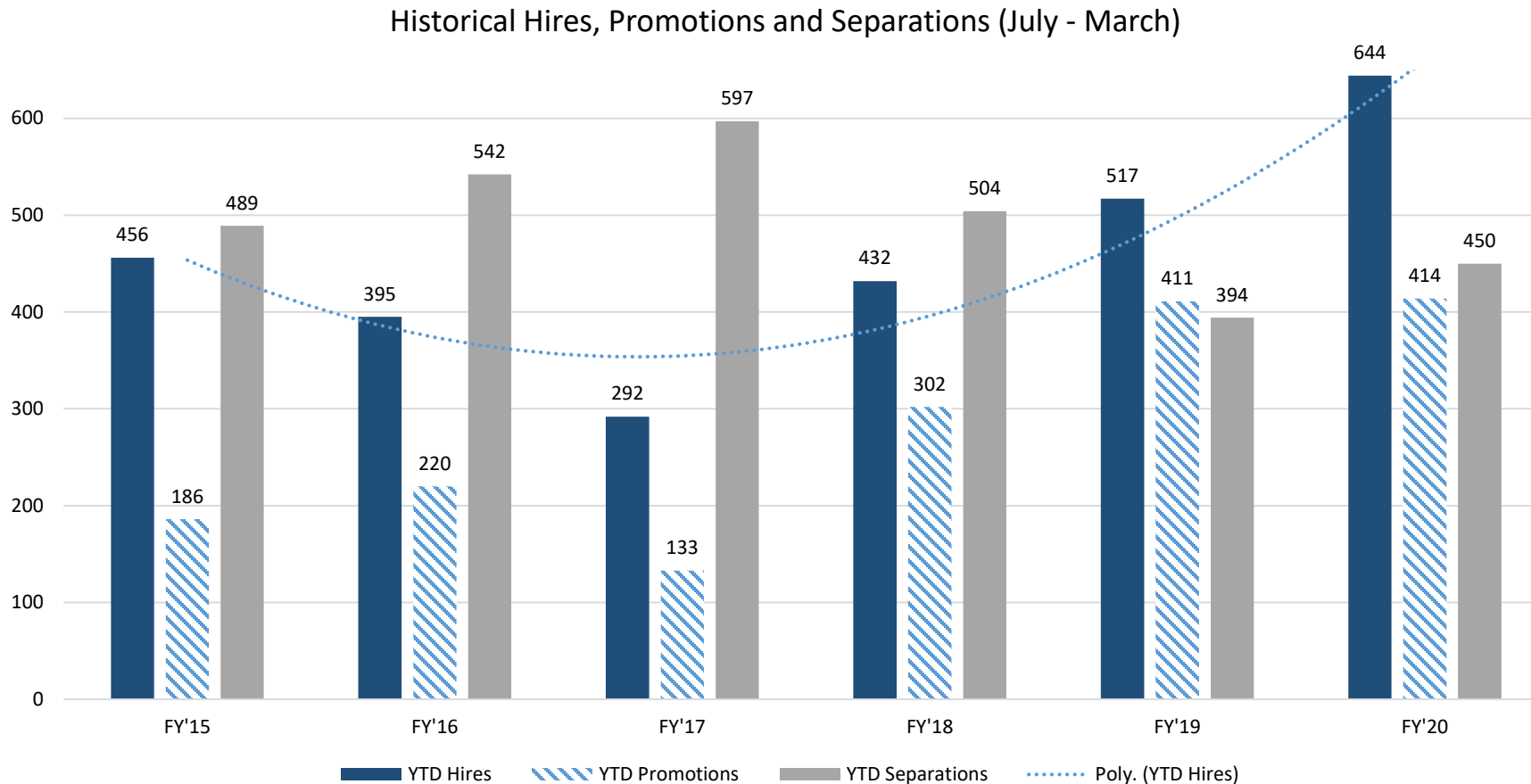
PPE/Medical Services (Lead K. LeGrow)	Cleaning/Decon (Lead J. Wahola)	Communications (Lead E. Baker)
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| <ul style="list-style-type: none"> Procurement has identified a large supplier that has provided a verbal commitment to supply ALL 1450 wall mounted hand sanitizers, gel packs, and wall mounted sanitizing wipe dispensers. Confirmation expected Monday. Working on skeleton of a distribution plan with Warehousing/Logistics | <ul style="list-style-type: none"> Touchpoint cleaning/disinfection: <ul style="list-style-type: none"> - Subway: daily - Commuter Rail: daily, exploring 2/day - Commuter Ferry: daily - RIDE (vehicles & eligibility center): daily beginning tonight (~\$60k/wk) - Bus: 500 buses tonight, daily tomorrow - CR Stations: daily starting Monday | <ul style="list-style-type: none"> 1,000+ MDPH posters and signage have been produced and posted at employee facilities and stations Social media posts have been issued directing people to MDPH/T Website Media inquiries received about prior cleaning practices Recommending internal communication to |
|---|---|--|



Historical Hire, Promotion, and Separation Data (July – March)

+30% increase in Year to Date new hires compared to FY19, on track to meet our FY20 Hiring Goal



YTD hiring in FY20 has already exceeded total hiring for all of FY15, FY16, FY17 and FY18.

We are on track to exceed FY19 total hiring by the end of March.



Expected Impact of Hiring: Safety and Capital Acceleration

- The FY20 Hiring Plan focuses hiring on key positions in Engineering & Maintenance and Capital Delivery.
- The results have led to a **+10% increase in headcount in these key departments** since the start of FY20.

Department	Headcount as of June 2019	Headcount as of March. 2020	+/-	% Increase
Power Systems Maintenance	216	252	36	15.5%
Maintenance of Way	280	299	19	7.1%
Signals Maintenance & Comms	156	165	9	7.1%
Capital Delivery	177	197	20	10.7%
Total	829	913	84	10.1%

Expected Impact

1. Reduced Overtime (Safety)
2. Increased Preventative Maintenance Inspections (Safety)
3. Increased Right of Way access (Capital Acceleration)

Engineering & Maintenance has developed metrics and a dashboard to track these impacts and we will work together to adjust hiring goals as necessary.



Transit Driver Appreciation Month

