



**Massachusetts Bay
Transportation Authority**

Report from the General Manager

Fiscal and Management Control Board

November 18, 2019

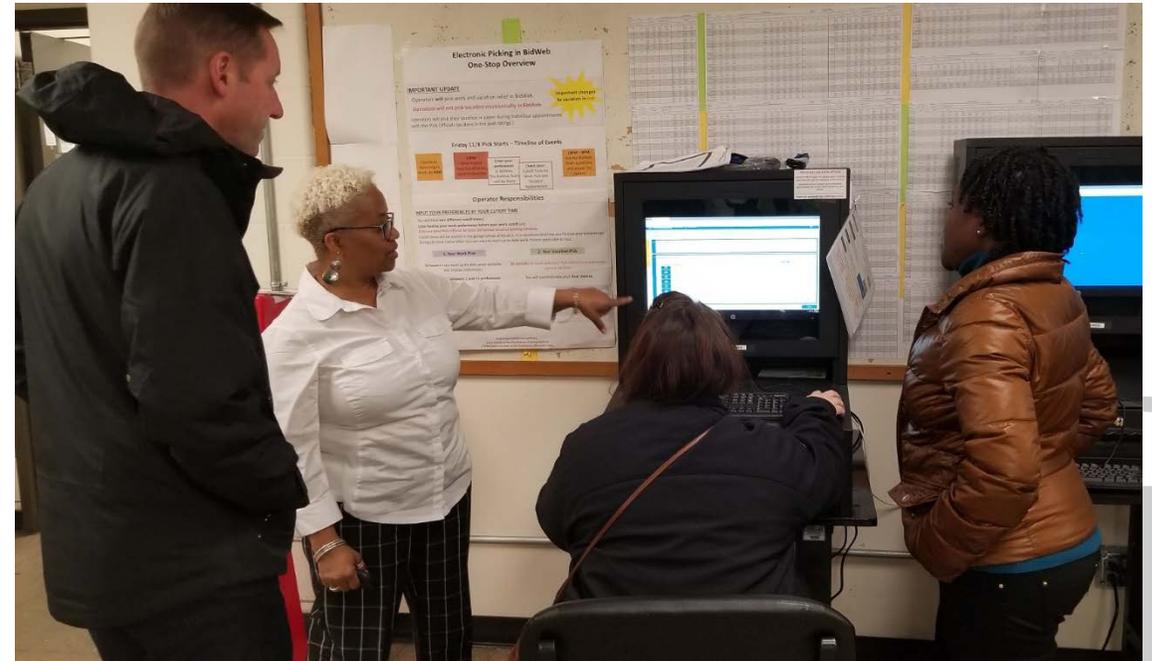
Safety Counts Award Ceremony

- 28 employees received awards at the second annual Safety Counts Awards Ceremony held on November 8.
- The awards celebrate exceptional safety performance at the MBTA and recognize the accomplishments of MBTA employees who have demonstrated the highest standards of safety awareness, collaboration, customer service, and open communications.
- Employees who helped restore the Red Line to service following the June 11 derailment were also recognized.

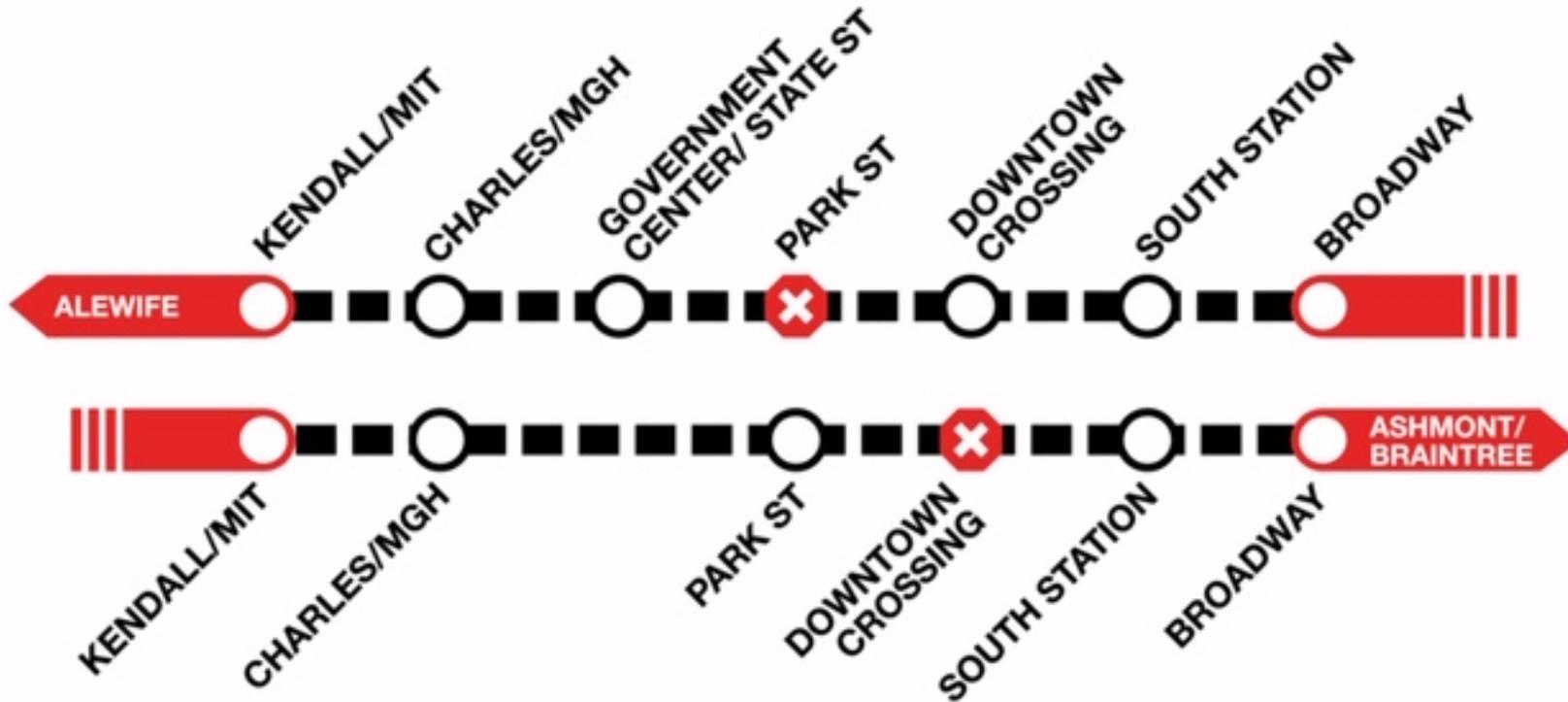


Charlestown Site Visit

- On November 14, the GM visited Charlestown during the third shift (11pm – 7am)
- Met with employees from Transit Facilities Maintenance, Maintenance of Way, Power, and Bus Operations
- Spoke with MBTA employees about ways to offer safer, more reliable service to customers and improve the experience for the workforce



Weekend Work Update: 11/16-11/17



- Remaining weekend diversions:
 - November 23-24
 - December 7-8
 - December 14-15
- Track replacement and station improvements at Park Street and Downtown Crossing Red Line stations



Weekend Work Update: 11/16-11/17

- Installed new tactile edge on platform at Park Street and Downtown Crossing
- Replaced 478 linear feet of track and 460 linear feet of third rail
- Repaired stair leaks at Downtown Crossing
- Overhauled 8 faregates at Downtown Crossing and 5 faregates at Park Street

