



**Massachusetts Bay  
Transportation Authority**

# General Manager's Remarks

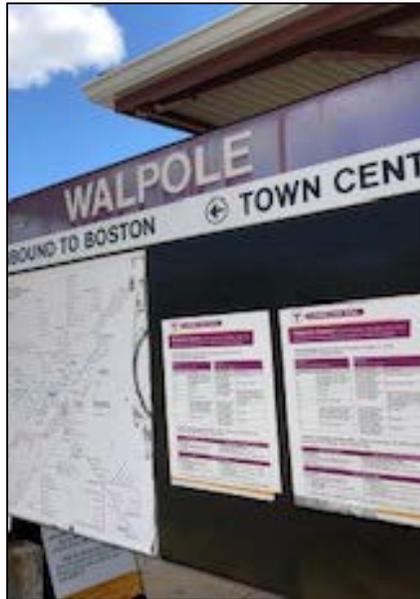
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Fiscal and Management Control Board

November 4, 2019

# Foxboro Pilot Service Launch: October 21

- Pilot service to Foxboro launched on October 21
- An extensive outreach campaign was conducted before service launch and is still ongoing:
  - Billboards, digital screens, onboard announcements, flyers, community newspaper ads, and social media
- We will continue to monitor ridership and performance, but it will take some time before we see changes in travel patterns and uptake.



# Harvard Square Elevator Re-opening: October 31

- Harvard Square Elevator No. 821 reopened last Thursday, October 31 after being out of service for 18 months.
- The project involved demolition of the existing shafts and headhouses to allow construction of new, larger elevator facilities.
  - Cabs are 60% larger to accommodate ambulance litters and meet ADA requirements
  - Increased use of glass improves customer safety and overall appearance



# Forest Hills Casey Overpass Project: Headhouse Re-opening November 6

**Scope:** New jet fan ventilation system, new enlarged upper busway and canopy to accommodate Route 39 bus, enlarged emergency generator and new Orange Line headhouse offering entry egress on the Southwest Corridor Park

**Benefits:**

- New elevator to achieve MBTA reliability and modernization goals; increase to 3,500 lb. capacity
- New elevator equipment will require less maintenance
- Overall improvement to accessibility and customer experience; new elevator will now accommodate stretcher

**Budget:**

- Total Project Budget (MBTA Portion): Approximately \$40,000,000
- Intensive coordination with MassDOT construction of new surface Arborway
- Bus canopy was constructed as an \$11,000,000 change order

**Timeline:**

- Notice to Proceed issued effective February 28, 2015
- Final inspections will be performed on November 5, 2019
- New headhouse will be open to the public on November 6, 2019

**Service Interruption/Affected Ridership:**

- Single track on Orange Line for 6 months (fall/winter 2016)
- No Upper Bus Canopy for 15 months



# Harvard Bus Tunnel Improvements

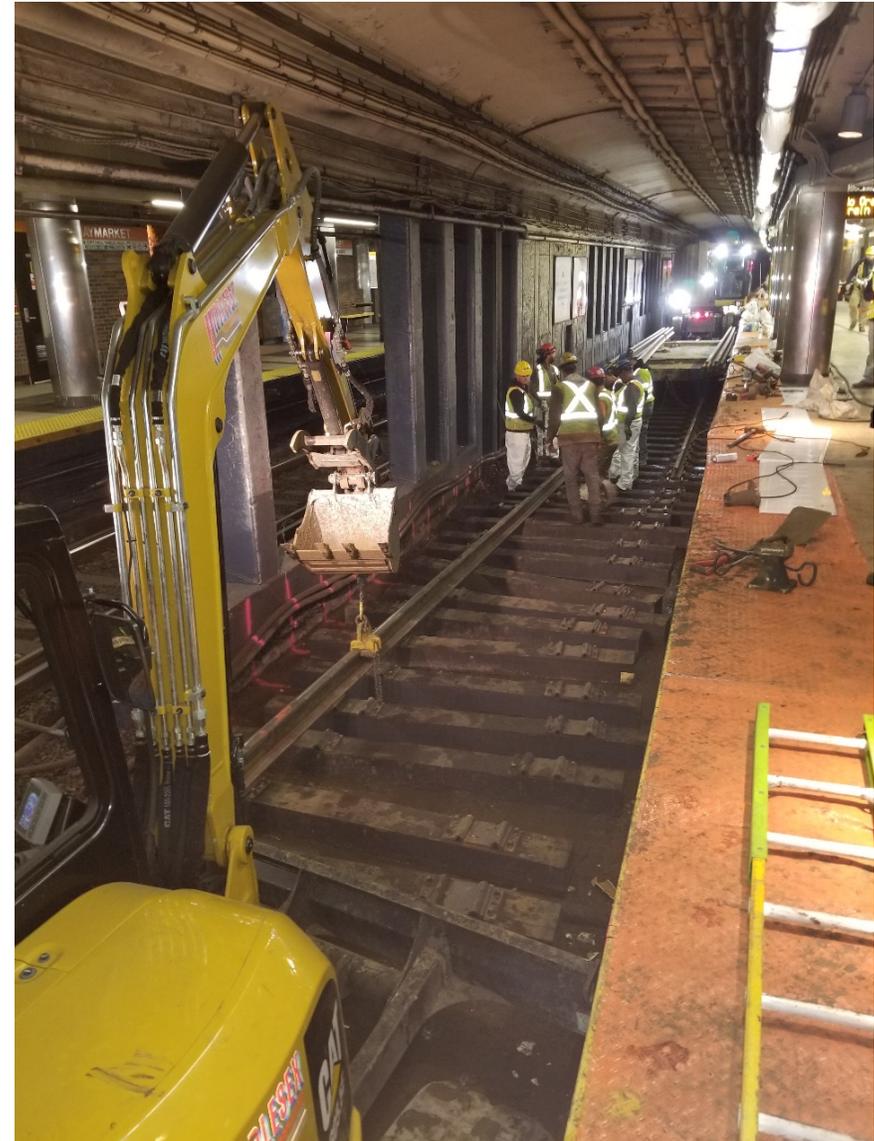
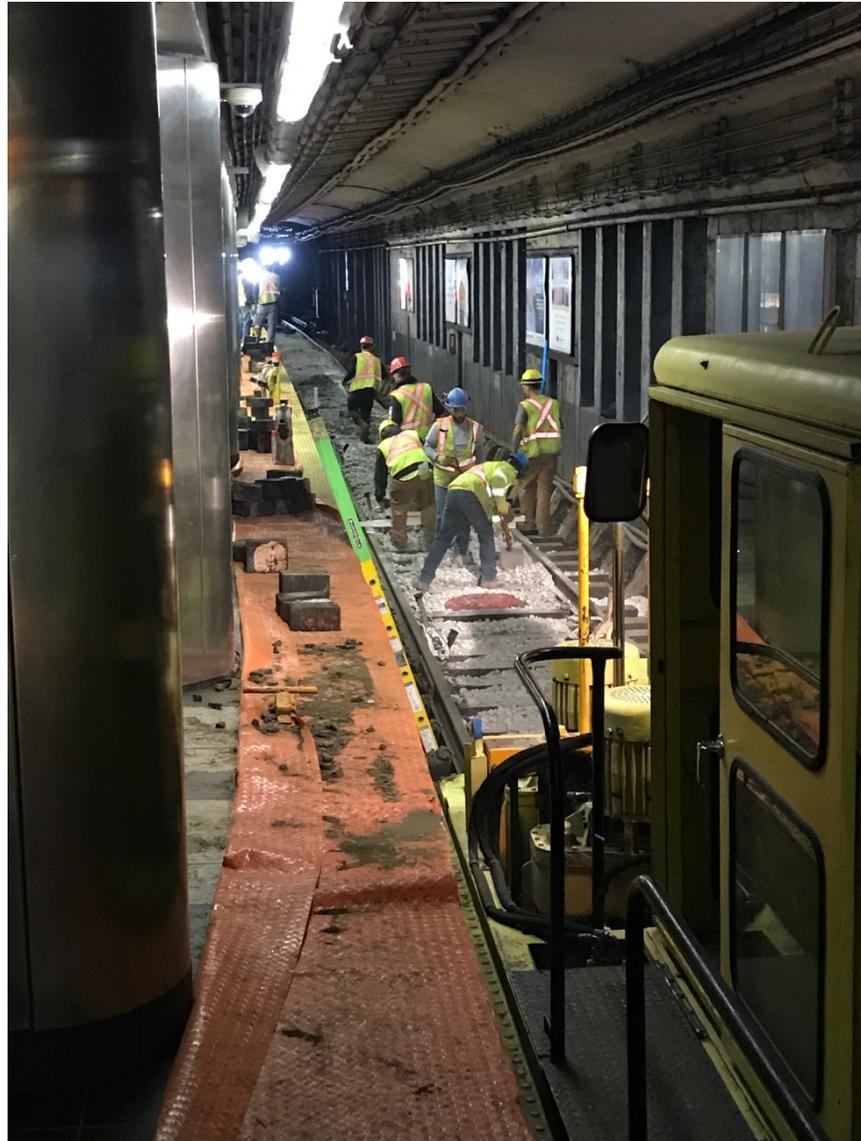


**Phase 2 (Lower Busway) construction has been deferred to June 2020.**

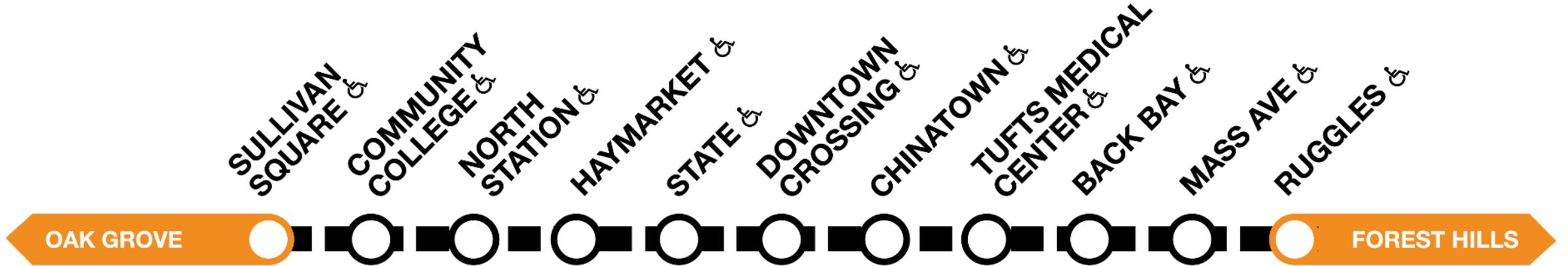
- Phase 1 (Upper Busway) is scheduled to be completed by December 22.
- Originally both Phase 1 and 2 were planned to be completed by December 2019, but the schedule needed to be extended due to unforeseen repair work to the tunnel walls, ceilings, drainage, and emergency lighting.
- Both the upper and lower busway will re-open in December to allow passengers to board indoors during the winter months. The upper busway will be fully renovated, but the lower busway will not be.
- The lower busway will be closed for repairs from June 2020 to December 2020.
- Both the upper and lower busway will be fully renovated and re-opened in December 2020.



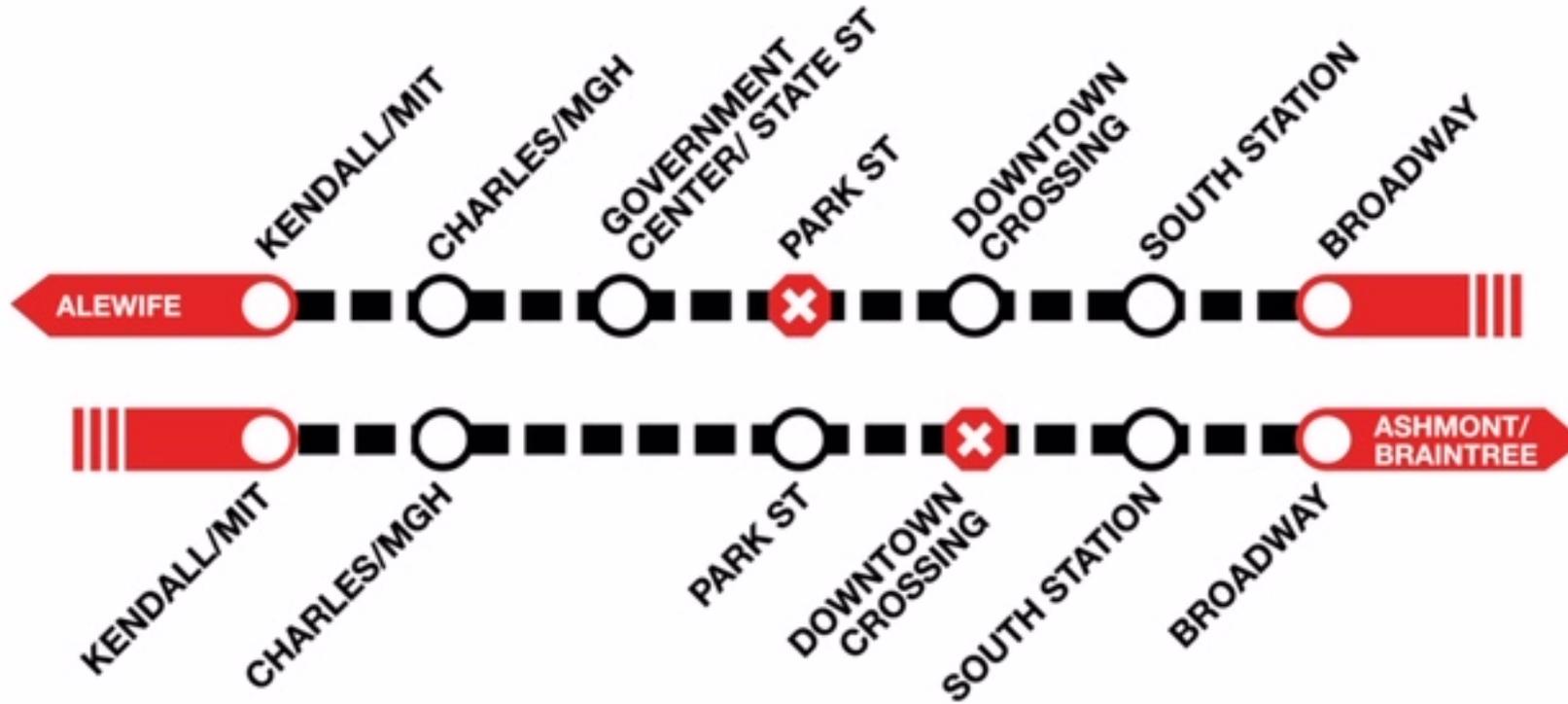
# Orange Line Diversion



# Orange Line Diversion -- Supersized



# Red Line Diversion



- Weekend diversions:
  - 11/16-17
  - 11/23-24
  - 12/7-8
  - 12/14-15
- Track Replacement and Station Improvements at Park Street and Downtown Crossing Red Line stations

