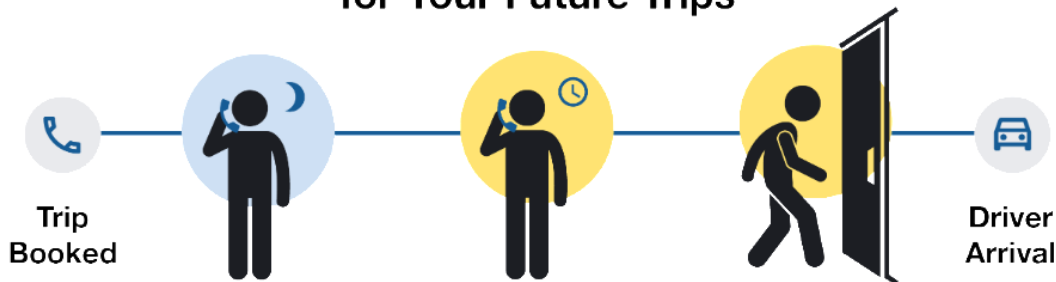


# REMINDER: The RIDE is improving to bring you great service for many years to come.

## Expect 3 Reminder Calls for Your Future Trips



### 1 Night Before Reminder Call

Gives you a 20 minute time frame to be picked up. Your pickup will be within these 20 minutes.

### 2 1 Hour Before Pickup Call

Lets you know an estimated pickup time. Plan to be ready.

### 3 10 Minutes Before Arrival Call

Lets you know your driver is about to arrive. Go to the door and be ready to go.

- ▶ This is an important notice.
- ▶ Este es un aviso important.
- ▶ Este é um aviso importante.
- ▶ Đây là một thông cáo quan trọng.
- ▶ Ceci est important.
- ▶ 这是一件很重要的通知.

This is a courtesy reminder that the RIDE is implementing new software in the coming weeks.

As part of this transition, you will experience new notification calls for your RIDE. Please reference the graphic on the front of this postcard for more information.

You may also experience increased travel times and new drivers, riders and routes as we improve. We appreciate your patience.

For more information please refer to the letter you received earlier this month or check our website at [www.mbta.com/theride](http://www.mbta.com/theride).



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Free Matter  
For the  
Blind or  
Handicapped