



Charles D. Baker, Governor  
Karyn E. Polito, Lieutenant Governor  
Stephanie Pollack, MassDOT Secretary & CEO  
Steve Poftak, Interim General Manager



**Fiscal and Management Control Board  
Transportation Board Room  
10 Park Plaza  
September 25, 2017  
12:00 p.m.  
*MEETING MINUTES***

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**Present:** Chairman Joseph Aiello, Director Brian Lang, Director Steven Poftak and Director Brian Shortsleeve

**Quorum Present:** Yes

**Others Present:** Secretary Pollack, Luis Ramirez, Jeffrey Gonneville, John Englander, Owen Kane, John Lozada, Nathan Peyton, Jamey Tesler, Mike Abramo, Laurel Paget-Seekins, Rose Yates

**PROCEEDINGS:**

At the call of Chairman Aiello, a meeting of the Fiscal and Management Control Board was called to order 12:08 p.m. at the State Transportation Building, Transportation Board Room, 10 Park Plaza, Boston, Massachusetts.

Before the public comment session began, the Chair introduced Deputy General Manager Jeff Gonneville to talk about Rail Safety Week. Mr. Gonneville introduced Rose Yates, Assistant General Manager of Customer Communications for Commuter Rail to begin with a special presentation on Rail Safety Week and the "You Are Not Alone Awareness Campaign" in partnership with the Samaritans.

Next, Chief Operating Officer Jeffrey Gonneville provided citations to MBTA personnel Lynette Innocent, Linda Dillon and Sgt. Andrew Galonzka, Officer Joseph Mathews, Officer Michael Medeiros, Officer Nicholas Faillace, Officer Dana Nye and Chief Kenneth Green of the MBTA Transit who recently prevented a recent suicide attempt at the Salem station.

The Chair expressed the Board's gratitude to the staff contractors, Police and the Good Samaritans for all their efforts on this issue.

Next, the Chair opened up the public comment period.

The following individuals commented on Agenda Item J - The RIDE Update on Consolidation: James White, AACT Chairman; Rick Morin, Baystate Council of the Blind; Carolyn Villers, Mass Senior Action Council and Bill Henning, Boston Center for Independent Living.

The following individuals commented on bus maintenance outsourcing: Rosa Bentley, Mass Senior Action Council (MSAC) and Community Labor United (CLU) along with others from CLU; Lee Matsueda, T Riders Union; (name inaudible) Chinatown Resident with interpreter; Roberto Rodriguez, Chelsea Green Roots; Roxanne Riviera, SEIU Local 32 BJ and Mike Vartabedian, Business Agent for Local 264, International Alliance of Machinists (IAM).

Next, Marilyn McNabb commented on the new website and fare machines and concluded with commenting on The Ride Agenda Item.

Next, Mela Miles Chair, from the Fairmount Indigo Coalition commented on FMCB meeting times and the FTA Triennial Report.

Next, Executive Director of the Good Samaritans Steve Mongeau thanked the MBTA for advertising the Samaritan's Help Line phone number throughout the system and its commitment and passion to public safety.

The last speaker, MassDOT Board Member Tim King commented on bus maintenance outsourcing

On motion duly made and seconded, it was;

**VOTED: to approve the minutes of the September 18, 2017 meeting.**

Next, the Chair called upon General Manager Luis Ramirez to present Agenda Item D, the General Manager's report. Mr. Ramirez provided some comments on Rail Safety Week; announced the posting of a Chief Customer Experience Officer and updated the Board on capital delivery/procurement acceleration efforts, as set forth in the attached document labeled "GM Report, September 25, 2017."

Chairman Aiello called upon Deputy General Manager Jeffrey Gonneville to present Agenda Item E, the Report from the Deputy General Manager. Mr. Gonneville discussed Green Line performance; Green Line short-term initiatives – transit signal priority and dynamic dispatching via Green Line tablets; Green Line

track maintenance improvements and concluded with an update on the Transit Ambassadors contract, as set forth in the attached document labeled “Deputy General Manager Remarks, September 25, 2017.” Discussion ensued.

Next, Mr. Gonneville presented MBTA Transit Officer Dana Nye with a citation for all her hard work and dedication to the Operations Lifesaver Program.

Next, Chairman Aiello asked MassDOT Deputy Chief of Staff Nathan Peyton to present Agenda Item F, the FMCB Calendar. Mr. Peyton reviewed upcoming agenda items with the Board, as set forth in the attached document labeled “FMCB Public Schedule, September 25, 2017.” Discussion ensued.

The Chair called upon John Dalton to present Agenda Item G, the Green Line Extension Project. Mr. Dalton updated the Board on the schedule; the design/build selection and procurement; and the Project Management/Construction Management Services (PM/CM) procurement

Next, Mr. Dalton asked the Board for approval of two GLX related contracts. The first was for approval of a contract with GLX/PM/CM Partners to provide PM/CM services in a not-to-exceed amount of \$50,000,000.

Next, was the approval of a contract to increase the E22PS08 (Weston & Sampson) award amount by \$6,000,000.

On motion duly made and seconded, it was;

**VOTED:**

**The Fiscal and Management Control Board hereby approves and authorizes the General Manager, or his designee, to award and execute in the name and on behalf of the Massachusetts Bay Transportation Authority (“MBTA”), MBTA Contract No. E22PS10, “Program Management/Construction Management Services for the Green Line Extension Program,” and task orders, amendments and ancillary documents, with GLX PM/CM Partners, a joint venture of HAKS and Louis Berger for program management and construction management professional services for the Green Line Extension Project, in a total amount not to exceed \$50,000,000.**

**VOTED:**

**The Fiscal and Management Control Board hereby approves and authorizes the General Manager, or his designee, to execute in the name and on behalf of the Massachusetts Bay Transportation Authority (“MBTA”), an amendment to MBTA Contract No. E22PS08 and related task orders and ancillary documents, with Weston & Sampson, Inc. in support of the Green Line Extension Project, in a total amount not to exceed \$6,000,000.**

Mr. Dalton concluded with a discussion of the GLX e-Builder Implementation which will maintain the official record of the GLX Project, as set forth in the attached presentation labeled “Green Line Extension Update, September 25, 2017.” Discussion ensued

Next, Chair Aiello called upon John Lozada, Manager of Federal Programs for MassDOT/MBTA to present Agenda Item H, the FTA Triennial Report, Part 2. Mr. Lozada provided an update on the Triennial MBTA Title VI Program obligation,

procedures and achievements during the 2014-2017 cycle and provided the results of the service policy monitoring efforts related to conditions and amenities,

Mr. Lozada continued with the overview of the public engagement work and the draft revised Public Participation Plan, as set forth in the attached document labeled "FTA Triennial Report, Overview, Triennial Monitoring Results and Next Steps, Part 2, September 25 2017." Discussion ensued. Chair Aiello and Director Steven Poftak both expressed disappointment of having received the enormous document given to Board Members for review just prior to submission to the FTA the following week.

On motion, duly made and seconded, it was;

**VOTED:**

**That Fiscal and Management Control Board ("FMCB") hereby approves the Authority's Title VI Program, as presented at the FMCB meetings of September 18 and 25, 2017.**

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**FURTHER VOTED:**

**That the General Manager is hereby authorized and directed to take any steps deemed necessary and appropriate, pursuant to, and in compliance with, Title 49, Section 21.9(b) of the United States Code and applicable Title VI regulations and guidance, to submit, on behalf of the Authority, the attached Title VI Program Report to the Federal Transit Administration.**

Next, the Chair called upon Chief Administrative Officer and Assistant Secretary of Human Resources Jessie Saintcyr, with contribution from Chief Human Resources Officer (MBTA) Janice Brochu to present Agenda Item I, the HR Recruitment and Retention Update. Ms. Saintcyr provided the background for the need of working with the Massachusetts Competitive Partnership to infuse the MBTA with new talent and investing in building the skills of the existing workforce, and to expand on existing initiatives and support for new ones, as set forth in the attached document labeled “MBTA – Recruitment, Retention and Training Council, September 25, 2017.” Discussion ensued.

Next, Chair Aiello called upon Director of Transportation Innovation Ben Schutzman to present the Agenda Item J, The RIDE Update on Consolidation. Mr. Schutzman provided an update on the postponement of the third vendor transition to November 11, 2017; on time performance; call wait time; productivity and customer issues, as set forth in the attached document labeled “The RIDE Access Center (TRAC) Update, September 25, 2017.” Discussion ensued.

On motion duly made and seconded it was, by roll call;

Chairman Aiello	Yes
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Director Lang	Yes
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Director Poftak	Yes
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Director Shortsleeve	Yes
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**VOTED: To enter into Executive Session for a discussion of strategy related to real estate, collective bargaining, litigation and non-union personnel at 2:28 p.m.**

**Document relied upon for this meeting:**

Minutes of September 18, 2017

GM Report, September 25, 2017

Deputy General Manager Remarks, September 25, 2017

FMCB Calendar, September 25, 2017

Green Line Extension Update, September 25, 2017

"FTA Triennial Report, Overview, Triennial Monitoring Results and Next Steps, Part 2."

The RIDE Access Center (TRAC) Update, September 25, 2017